**MDXSU Members Elections - Complaints Form**

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| **Name:** |  | **Date:** |  |
| **Preferred Contact Details:** |  | | |
| **Student ID** |  | | |
|  | | | |
| **Details of Complaint:** | (please provide as much detail as possible) | | |
|  | | | |
| **The Rules/Regulations Broken** | | | |
|  | | | |
| **If you have already discussed this complaint with a member of SU Staff, please provide details:** | | | |
|  | | | |
| **Suggestions for Resolutions:** | (what outcome are you looking for?) | | |
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**Please email this form and evidence to substantiate the claims made to:** [**elections@mdx.ac.uk**](mailto:elections@mdx.ac.uk)

**MDXSU Complaints and Appeals**

Any student can submit a complaint about a candidate or their campaign team or about the election processes until 1 hour after the close of voting. Complaints received after this time will not be considered unless they call into question the integrity of the election. These complaints may be on any of the following grounds:

* Failure in good conduct of the election
* Behaviour and activities of candidates or their campaign team
* The administration of the election
* Breaches of the regulations

All complaints must be resolved to the satisfaction of MDXSU before the count can commence.

Complaints about the conduct of Candidates and their campaign teams must be sent to the Assistant Returning Office at [elections@mdx.ac.uk](mailto:elections@mdx.ac.uk) detailing the allegation(s), the rules/regulation broken and any evidence to substantiate the claims made, using the complaints form made available to all students on the Middlesex University Students’ Union website.

In responding to a complaint, the Returning Officer or Appeals Officer, after hearing appropriate evidence, may decide to apply any of the following:

* Not to uphold the complaint
* Suspend elections for a specified period of time pending an investigation
* Apply sanctions to specified candidates
* Hold the election count and decide whether the basis of the complaint has any impact on the outcome of the vote
* Re-run the election

In the event where the Appeals Officer has ruled on a complaint, the candidate/candidates involved can appeal the decision, except for if a minor sanction has been issued. Any appeals must be submitted to the Returning Officer within 24 hours of the Appeals Officer decision being received. Appeals will normally be on the grounds of the following:

* Procedurally incorrect
* Taken outside the scope of the powers of the Appeals Officer as defined by these regulations
* Disproportionate punishment

The decision of the Returning Officer after hearing any complaint and all appropriate evidence is final

The full MDXSU Rules Election Rules can be found [here](https://www.mdxsu.com/elections/info).